

Improving Link Light Rail Reliability

System and operations resiliency update

Rider Experience and Operations Committee

3/05/2026



Why we are here

Provide quarterly update on resiliency progress:

- Work completed since December to reduce unplanned disruptions.
- How unplanned disruptions are trending.
- Plans to complete remaining resiliency work.

Update only, no Board action requested

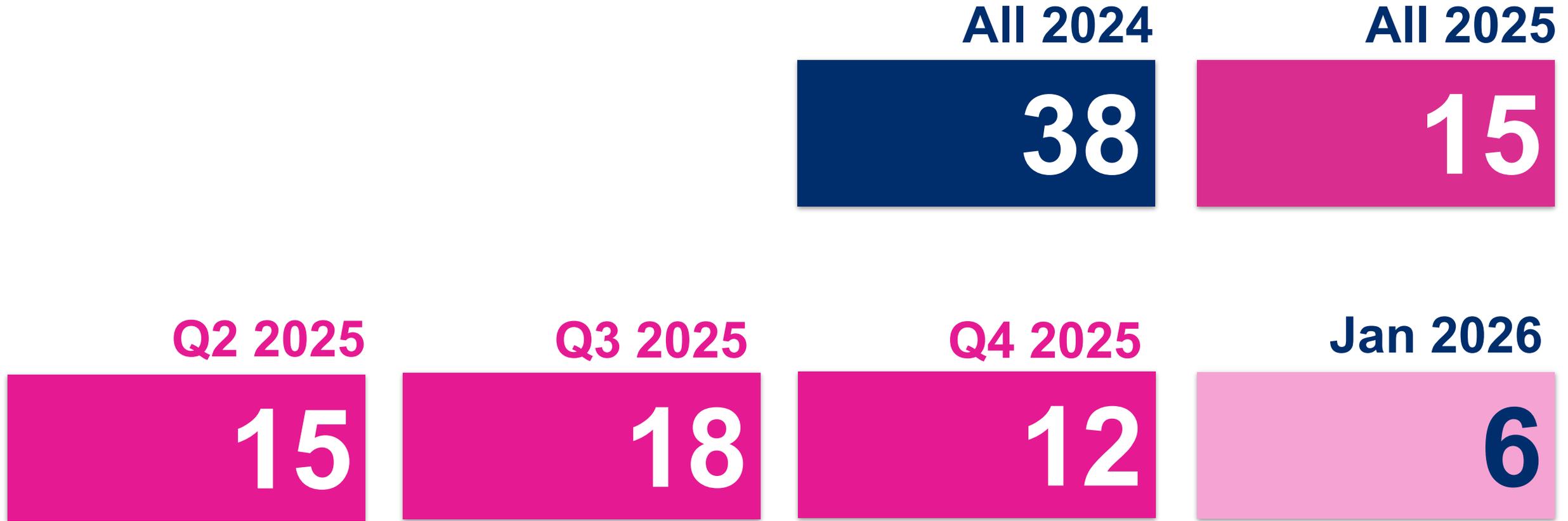
80 report recommendations

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|----------------------------|-------------------------------|-------------------------------|-------------------------------|-------------------------------|-------------------------------|-------------------------------|-------------------------------|-----------|-----------|-----------|-----------|-----------|-----------|
| Communications Network | Complete | New since Q4 | Planned before FIFA world cup | Planned before FIFA world cup | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining |
| Traction Power | Complete | Complete | Complete | New since Q4 | Planned before FIFA world cup | Planned before FIFA world cup | Planned before FIFA world cup | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining |
| Maintenance | Complete | Complete | New since Q4 | New since Q4 | New since Q4 | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining |
| Signals | Complete | Complete | New since Q4 | Planned before FIFA world cup | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining |
| Tunnel Power Distribution | Planned before FIFA world cup | Planned before FIFA world cup | Planned before FIFA world cup | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining |
| Rail | Complete | Complete | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining |
| Operations | Complete | Planned before FIFA world cup | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining |
| EVS and Fire Alarm | Complete | Complete | Complete | Complete | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining |
| Governance | Complete | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining |
| Light Rail Vehicles (LRVs) | New since Q4 | New since Q4 | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining |
| Climate | Complete | Planned before FIFA world cup | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining |
| OMF | Planned before FIFA world cup | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining | Remaining |

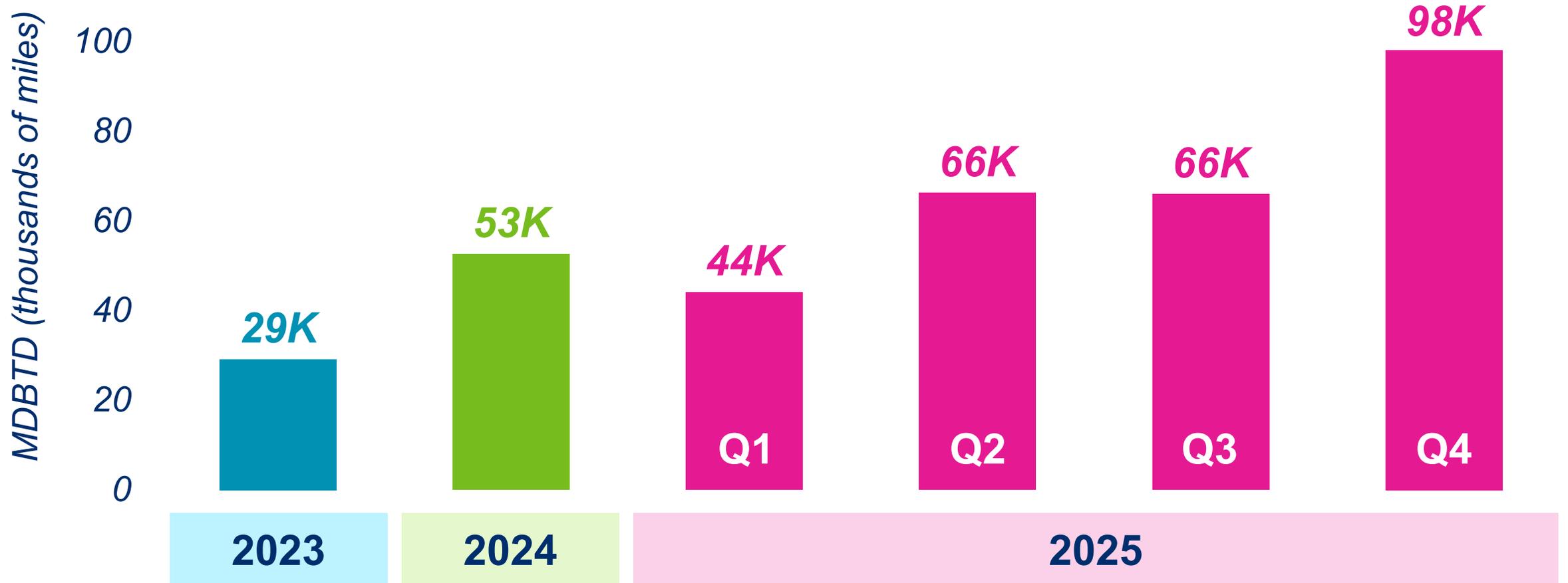
Report organized by 12 subject areas

- Complete as of Q4
- New since Q4
- Remaining
- Planned before FIFA world cup

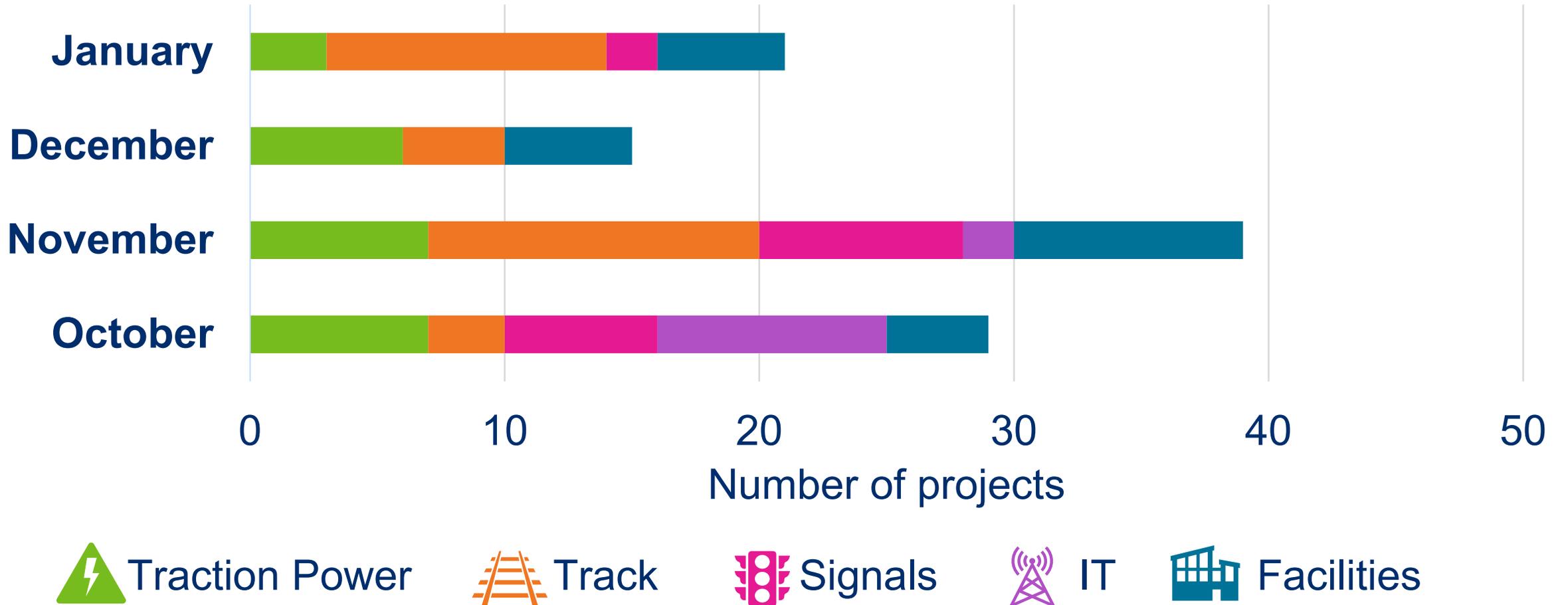
Unplanned disruptions (hours per month)



Series 2 LRV: Mean distance between train delays (MDBTD)



Projects completed during monthly maintenance windows



What's next

Work continues. We've finished workshops on potential resiliency investments and results will be included in the Enterprise Initiative.

We'll return in Q2 with an update on the overall health of the system and continued progress.

We're committed to reducing unplanned disruptions for our current riders everyday, as we also prepare the system for increased complexity when more service opens in 2026.

Thank you.



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